



QUALITY POLICY

IVORY ASSOCIATES SDN. BHD. is committed to provide a Quality Construction Service and to ensure customer satisfaction, timely completion of its project undertaken including maintaining its competitiveness and commitment to satisfy customer & applicable regulatory requirements in the construction industry through continual improvement

This objective shall be achieved by:

- Operating within MS ISO 9001:2015, Quality Management System in consideration
- Projects are undertaken with time, cost, quality and quantity
- Facilitating continuous improvement of methodological in construction process to optimize its operation costs
- Focus on client's needs by generating optimum solutions to project construction challenges

It is mandatory for all staff of **IVORY ASSOCIATES SDN. BHD.** to ensure that the Quality Management System is effectively implemented, maintained and improved by its entire staff